

QUALITY POLICY STATEMENT

.....STUART GROUP LTD.....

We at Stuart Group are dedicated to supplying products and services that meet the requirements of our customers at all times and are fit for purpose. Our goal is to achieve a high standard of customer satisfaction.

It is, therefore, part of Stuart Group's Quality policy to work together with our customers to supply our products and services which conform to, or exceed their reasonable expectations, ensuring compliance with quality standards, applicable legislation, regulations and codes of practice. The establishment and constant referencing of our quality objectives help us to achieve this.

Our most valuable asset is our staff. The Quality Policy principle and objectives will be communicated to all staff; we ensure that staff are able to carry out their respective tasks by providing appropriate training to ensure adequate competence.

To ensure the policy is and continues to be successfully implemented, all staff are responsible for identifying customer requirements and for ensuring that they met, objectives needed to fulfil the requirements of the Quality Policy will be set, determined and monitored at management reviews.

Stuart Group ensures that contractors carry out their work in accordance with our Quality System and the requirements of this policy, and monitor compliance.

We are continually monitoring and aiming to improve the processes involved in the manufacture, installation and distribution of our goods and services. We will continue to strive to find ways to improve our services and products to all that we provide a service to.

Stuart Group are committed to promoting the culture of continual quality improvements and the philosophy of getting things "right first time".

As a basis for the high standards that we set ourselves, we have adopted an integrated quality assurance system that encourages all areas of our business and is registered to the ISO9001-2008 certification scheme.

This quality system reflects the attitude Stuart Group has to attaining and maintaining quality products and service to ensure customer satisfaction.

A handwritten signature in cursive script, reading 'S Sayer'.

Stuart Sayer

Group Managing Director

Date: 8th August 2016
Review Date: 8th August 2017