

## QUALITY POLICY STATEMENT

We at Stuart Group are dedicated to the Quality policy; this ensures that our products and services fully meet the requirements of our customers at all times. Our goal is to achieve a high standard level of customer satisfaction. Our commitment to the implementation of supporting management operational systems is essential to realising this goal.

Stuart Group believes in the concept of client and supplier working together in pursuing this policy and in continually striving or improvements in our service quality.

The Quality policy is based on 3 fundamental principles:

- Ensuring that we fully identify and conform to the needs of our customers.
- Looking frequently at our service provision processes, identifying the potential for errors and taking the necessary actions to prevent and eliminate them.
- Ensuring everyone in the Group understands their job role and are able to undertake it efficiently.

To ensure the policy is and continues to be successfully implemented, all staff are responsible for identifying customer requirements and for ensuring that they met, objectives needed to fulfil the requirements of the Quality policy will be set, determined and monitored at management reviews.

The Quality policy principle and objectives will be communicated to all staff and training of our staff plays an important role in achieving our stated objectives.

Within this policy we are committed to operating our company under the disciplines of a quality Management System conforming to the international standard ISO 9001:2008, planned and developed jointly with our other management functions.

We are committed to operating continuously to this standard and we will continue to maintain the necessary quality approvals consistent with our customer requirements.

This quality system reflects the attitude Stuart Group has to attaining and maintaining quality products to ensure customer satisfaction.

Signed:



Date: 2<sup>nd</sup> August 2011

Stuart Sayer (Group Managing Director)